

A Summer Internship Project

Report On

**“STUDY OF ACCOUNT OPENING PROCESS AND
CUSTOMER PERSPECTIVE OF TOWARDS E- SERVICE
FACILITY”**

AT UCO BANK

Report Submitted to MAKAUT in partial fulfilment for the
requirements of the degree of
Master of Business Administration

(Marketing) Session- 2023-2025

Supervised by :- **Mr Amit Kumar**
[Branch Head / Manager
UCO BANK, Raniganj Branch]

Guided by:- **Subhasis Datta [Assistant Professor]**
& **Dr Kamalika Tiwari [Assistant Professor]**
Organization : **Dr B.C. Roy Engineering College**
Durgapur [BCREC]

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SUBMITTED BY:

DEBIDAS GHOSH

UNIVERSITY ROLL NO :- 12000923017

MBA 2023-2025

यूको बैंक
(भारत सरकार का उपक्रम)



UCO BANK

(A Govt. of India Undertaking)

सम्मान आपके विश्वास का

Honours Your Trust

Location : RANIGANJ
Date : 16-01-2025

CERTIFICATE OF COMPLETION

This is to certify that, Mr. DEBIDAS GHOSH has successfully completed his Summer Internship with UCO BANK.

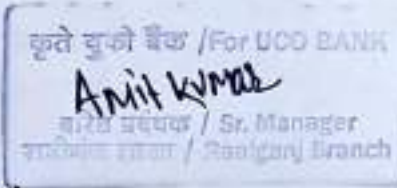
Summer Internship Project Details

Project Title : "Study of Account Opening Process and Customer perspective of toward e-service facility AT UCO BANK "

Location : RANIGANJ Branch
Duration : 8 weeks (22.07.2024 - 13.09.2024)
Project Guide : Mr. AMIT KUMAR [Branch Head, RANIGANJ Branch]

We wish good luck for his future endeavours and it was a pleasure having his at UCO BANK.

Regards,
UCO Bank



Branch Head
RANIGANJ BRANCH

